

SCHLOSS ELMAU

MAY 1ST, 2005

TO WHOM IT MAY CONCERN,

I AM WRITING THIS LETTER ON BEHALF OF MY FORMER EMPLOYEE, JAKUB POLOUCEK. JAKUB WORKED FOR ME AT HOTEL SCHLOSS ELMAU FROM MAY 2004 THRU MAY OF 2005. WHILE WORKING UNDER MY SUPERVISION, I REALIZED IMMEDIATELY THAT WE HAD A TRUE ASSET ON OUR HANDS. JAKUB ROSE QUICKLY FROM A RESTAURANT WAITER TO BANQUET SERVER AND EVENTUALLY TO A RESTAURANT SUPERVISOR. HE WAS ON A REGULAR BASIS REQUIRED TO SET-UP, RUN AND BREAKDOWN BANQUET FUNCTIONS ALONE OR WITHIN A TEAM. AS A BANQUET SERVER HE WAS OFTEN IN CHARGE OF THE BANQUET ITSELF AS WELL AS THE SERVICE TEAM. I COULD ALWAYS RELY ON THE FACT THAT JAKUB WOULD BE PROFESSIONAL WITH BOTH THE GUESTS AND HIS COLLEAGUES, REGARDLESS OF THE SITUATION.

AS TIME WENT ON I BEGAN TO COUNT ON JAKUB EVEN MORE AND HIS IMPORTANCE TO OUR TEAM BECAME INDISPENSABLE. DURING THE HIGH SEASON AND HOLIDAYS WE RUN WITH TWO LARGE, BUFFET STYLE RESTAURANTS. DURING THESE TIMES JAKUB TRULY SHINED AND SHOWED HIS WORTH. HE WAS GIVEN THE TASK OF RUNNING AND MANAGING ONE OF THE RESTAURANTS, WHICH HE PERFORMED EXCELLENTLY, BUT AT THE SAME TIME I MUST SAY IT CAME TO HIM QUITE NATURALLY.

HIS DAILY WORK ROUTINE, ATTENTION TO DETAIL, COURTEOUS DEMEANOUR, OUTGOING ATTITUDE AND WILLINGNESS TO HELP HIS COLLEAGUES WAS OF THE UTMOST IMPORTANCE TO JAKUB. IT IS NOT ALWAYS IN THIS PROFESSION THAT YOU FIND AN EMPLOYEE WHO SEEKS ONLY THE HIGHEST OF GOALS AND STANDARDS TO OBTAIN, HOWEVER WITH JAKUB THAT WAS JUST THE CASE. JAKUB WILL BE SURELY MISSED AT THE HOTEL FOR BOTH HIS WORK AND FOR HIS FRIENDSHIP. I HIGHLY RECOMMEND JAKUB POLOUCEK IN ANY POSITION HE SEEKS FOR EMPLOYMENT. PLEASE FEEL FREE TO CONTACT ME WITH ANY QUESTIONS REGARDING JAKUB.

SINCERELY,



NIKOLAI BLOYD
ASSISTANT GENERAL MANAGER
SCHLOSS ELMAU
82493 KLAIS/ELMAU
DEUTSCHLAND
+49 8823 18-400
NIKOLAIBLOYD@SCHLOSS-ELMAU.DE